Recognize and respond to domestic violence in your workplace

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Adapted with permission from:
Every Precaution Reasonable:

A whole organization approach to Make It Our Business

1. Recognize: All workers should be able to recognize warning signs and risk factors of domestic violence

2. Respond: All workers should be aware of their legal responsibilities and know how to respond safely

3. Refer: All workers should be aware of available services and supports inside the organization and in the community

4. Report: All workers should be aware of formal and informal reporting procedures

1. Recognize

- Warning signs
- Abusive behaviour
- Risk factors

What is domestic violence?

Domestic violence is a pattern of behaviour used by one person to gain power and control over another with whom they have or have had an intimate relationship.

Domestic violence occurs in a couple relationship; past or present. This includes same sex relationships. People from all ages, cultures and walks of life can experience domestic violence.
What are the warning signs?

Warning signs that someone may be experiencing abusive behaviour can include:

- Obvious injuries such as bruises, black eyes, broken bones, hearing loss—these are often attributed to "falls," "being clumsy," or "accidents"

- Clothing that is inappropriate for the season, such as long sleeves and turtlenecks—also wearing sunglasses and unusually heavy makeup

- Uncharacteristic absenteeism or lateness for work or works extra hours to avoid being at home

- Change in job performance: poor concentration and errors, slowness, inconsistent work quality

- Uncharacteristic signs of anxiety and fear

- Requests for special accommodations such as requests to leave early

- Isolation; unusually quiet and keeping away from others

- Emotional distress or flatness, tearfulness, depression, and suicidal thoughts

- Minimization and denial or harassment or injuries

- An unusual number of phone calls, strong reactions to those calls, and reluctance to converse or respond to phone messages. Others in the workplace may take insensitive or insulting messages intended for the colleague experiencing abuse

- Sensitivity about home life or hints of trouble at home—comments may include references to bad moods, anger, temper, and alcohol or drug abuse

- Disruptive personal visits to workplace by present or former partner or spouse

- Fear of job loss

- The appearance of gifts and flowers after what appears to be a dispute between the couple which may include physical violence

**Warning signs should raise a red flag. Ask questions, don't jump to conclusions.**
What are the warning signs of abusive behaviour?

Someone who is behaving abusively at home may be "invisible" as an abuser at work. Perhaps they are an excellent worker, manager, professional who does not reveal overtly violent behaviour in the work environment. These are some warning signs of abusive behaviour:

- Is absent or late related to conflict at home
- Calls or contacts their partner repeatedly during work
- Bullies others at work
- Blames others for problems, especially their partner
- Denies problems
- Cannot take criticism and often acts defensively when challenged
- Acts like they are superior and of more value than others in their home
- Controls their ex-partner or ex-partner’s activities

When is a situation high risk?

Research has shown that there are common risk factors present in cases of domestic homicide. They include:

- Actual or pending separation
- A history of domestic violence
- Obsessive behaviour
- Depression of the perpetrator
- Prior threats/attempts of suicide
- The level of violence is increasing
- Stalking behaviour
- Victim has intuitive sense of fear
- Threat to kill
- Perpetrator unemployed
- Prior attempts to isolate victim from family and friends

These risk factors indicate a more dangerous situation, especially when they appear in combination.

Seek expert advice for safety planning and to determine the level of risk or threat from your local women’s shelter or the police.
2. Respond

- Understand
- Interrupt isolation
- Have a ‘See it - Name it - Check it’ conversation

Understanding Isolation as a Dynamic of Domestic Violence

People experiencing domestic violence are often isolated in varying ways. People witnessing abusive behaviours are impacted and often become very isolated when they sit alone with their concerns because they think it is a private matter. As abusive situations escalate, so too does the isolation for everyone involved. The more isolation, the greater the risk of serious harm.

Interrupt Isolation to Increase Safety

Do NOT sit alone with your fears and concerns when you know or suspect a co-worker is being abused. Seek support and advice for yourself. Share your concerns with a supervisor in your organization who has been trained on domestic violence or find a community agency that has that expertise.

With your Co-worker: Approach the person with genuine care and concern. You do NOT have to 'solve' the problem to be an important support.

Talking with a Co-Worker you suspect is being abused

Co-workers are often aware of the signs of abuse, but they may not know what to do about it. Warning signs don't automatically mean abuse, but they are a red flag. Pay attention to your concerns. Don't jump to conclusions. If the person is someone you know, you may be the best person to interrupt their isolation and talk with them.
Three steps you can take to talk with a co-worker

See it - Name it - Check it -

1. See it! Pay attention when your 'gut' tells you something is NOT right. Recognize the warning signs of the abuse.

2. Name it! "I am concerned about you." Name the warning signs you have seen. Overcome your hesitation to help. Do NOT jump to conclusions

3. Check it! Ask questions. "Are you okay?" "Do you want to talk?"

Here are a few SNCit examples:

"I overheard your partner yelling at you on the phone. Are you okay? Do you want to talk?"

"I've noticed that you've had trouble meeting your deadlines lately. Is there something bothering you? Do you want to talk about it?"

"I noticed the bruises you have. I'm worried about you. Are you okay?"

"You looked upset after that phone call today. I'm here if you want to talk"

Remember that it is not your role to be a therapist or to fix the situation. Reaching out, showing concern and offering your support can make a big difference. You want to open a door for support. Your co-worker may be more comfortable if you can talk in a private setting such as a closed office or an area away from others where you cannot be heard or seen.
What to say if your co-worker discloses abuse

Helpful things you can say:

- “I care about you”
- “I believe you”
- “It’s not your fault”
- “I’m worried about your safety”
- “I will support you and your decisions”

Also

- Suggest speaking with a supervisor to find out what supports are available at work
- Offer to go with your co-worker
- Be prepared with information about where to find help at work and in your community
- Talk about the importance of safety planning - provide them with the information for the Make It Our Business website (listed below) and encourage your co-worker to make a safety plan. There are professionals who can help. Contact your local women’s shelter or contact the Domestic Violence Coordinator of your police service.
- Assure your co-worker that there can be no reprisals for disclosing domestic violence

www.makeitourbusiness.ca

If there is immediate danger - call 911
Overcome Your Hesitation to Help

“This must be really difficult for you. It’s normal to have a lot of conflicting emotions”

<table>
<thead>
<tr>
<th>Points of concern</th>
<th>Points to consider</th>
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<tbody>
<tr>
<td>You feel it is none of your business</td>
<td>Abusive relationships only get worse without intervention. Violence is everyone’s business</td>
</tr>
<tr>
<td>You don’t know what to say</td>
<td>Saying you care and are concerned is a good start</td>
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<tr>
<td>You might make things worse</td>
<td>Doing nothing is more likely to make things worse</td>
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<tr>
<td>You are afraid the violence will turn on you</td>
<td>Let the police know if you receive threats</td>
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<td>and threaten the safety of the workplace</td>
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What to say if your co-worker denies the abuse

Most people don’t want to talk about the abuse. They may be afraid of and/or feel protective toward the person who is acting abusively. It is hard to ask for help. If the person you are worried about denies the abuse and you are still concerned:

- Assure them they can talk to you anytime
- Keep the lines of communication open
- Ask them to read the warning signs and risk factors in this brochure
- Show compassion; do not allow yourself to become frustrated or angry
- It can be hard to understand the decisions of others, but they should be respected
- If you have immediate concerns about safety, call the police
- Have an informal conversation with your supervisor or human resources, “this may be nothing, but I am worried about...”
3. Refer

You can help your co-worker by finding out what supports are available regarding domestic violence in your workplace and in your community.

For help and support in the Community:
- To find a shelter in your area visit: www.sheltersafe.ca
- The Domestic Violence Coordinator of your local police service
- If you are in immediate danger, call 911

4. Report
- Focus On Safety
- Formal and informal reporting

If you know or suspect that children are being abused, you must contact Saskatchewan Child Welfare. Make sure your co-worker understands that this is your legal obligation.

Men and women can be abused or abusive in their relationships. Statistics Canada tells us that women are more likely to experience serious forms of violence and abuse and more likely to be injured or killed.

According to 2015 Statistics Canada data:

- 4 out of 5 victims of police-reported intimate partner violence were women.
- The rate of intimate partner sexual assault was 36 x higher among women than men.

Every 6 Days a woman is killed by her intimate partner.
Canadian Workers Experiences of Domestic Violence

- 33% Experienced domestic violence
- 35% Have at least one co-worker who's experiencing, or has experienced domestic violence
- 12% Have at least one co-worker whom they believe is being abusive, or has been, to a partner

Of those who've experienced domestic violence:

- 54% Said it continued at work
- 82% Said it negatively affected their work performance
- 38% Said it affected their ability to get to work

Abusive acts at or near workplace:

- 53.5% DV continued at work
- 46.5% DV did not continue at work (or no response)

- 40.6% abusive phone calls/text messages
- 20.5% stalking/harassment near workplace
- 18.2% abuser physically came to workplace
- 15.6% abusive email messages
- 14.5% abuser contacted co-workers/employer
- 2.2% other
Saskatchewan Workers Experiences of Domestic Violence

50% Experienced domestic violence

83% Of those who experienced domestic violence said the abuse followed them to work

Impact of IPV at work
Of those affected:

- Unable to concentrate at work: 83%
- Called in sick because too upset to work: 61%
- Made a mistake at work: 46%
- Been afraid to go to or leave work: 30%
- Felt co-workers were getting annoyed: 29%
- Been reprimanded at work: 18%
- Quit a job: 15%
- Lost a job: 12%

Violence at Work Experienced by Respondents

- Repeated calls, texts, or emails from partner while at work: 44%
- Partner comes to workplace to check up: 35%
- Being prevented from attending work: 29%
You can get help

If you are being abused, do not ignore the situation. Domestic violence will not go away or get better on its own. Doing nothing puts you in greater danger. Getting help early can protect you from serious harm.

**In Saskatchewan, contact:**

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<tr>
<th>Emergency Shelters</th>
<th>Second-Stage Housing</th>
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<tr>
<td>Battlefords Interval House - North Battleford (306) 445-2742</td>
<td>Adelle House - Saskatoon (306) 668-2761</td>
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<tr>
<td>Moose Jaw Transition House (306) 693-6511</td>
<td>Genesis House - Swift Current (306) 778-3692</td>
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<tr>
<td>North East Outreach and Support Services - Melfort (306) 752-9464</td>
<td>SOFIA House - Regina (306) 565-2537</td>
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<td>Piwapan Women’s Centre - La Ronge (306) 425-3900</td>
<td>WISH Safe House - Regina (306) 543-0493</td>
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<td>Prince Albert Safe Shelter for Women (306) 764-7233</td>
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<td>Project Safe Haven - Yorkton (306) 782-0676</td>
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<tr>
<td>Qu’Appelle Safe Haven Shelter - Fort Qu’Appelle (306) 322-6881</td>
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<tr>
<td>Regina Transition House (306) 757-2096</td>
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<td>Saskatoon Interval House (306) 244-0185</td>
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<td>Shelwin House - Yorkton (306) 783-2333</td>
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<td>Southwest Crisis Services - Swift Current (306) 778-3386</td>
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<td>Waskoosis Safe Shelter - Meadow Lake (306) 236-5570</td>
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<td>WISH Safe House - Regina (306) 543-0493</td>
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<td>YWCA Isabel Johnson Shelter - Regina (306) 525-2141</td>
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<td>YWCA Saskatoon (306) 244-2844</td>
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